

**CHUGACH ELECTRIC ASSOCIATION, INC.
REQUEST FOR PROPOSAL NO. 21-22**

ENTERPRISE SOLUTION FOR CIS AND MDMS

Chugach Electric Association, Inc. (Chugach) is soliciting proposals from qualified Vendors to submit their Proposals for supplying a solution that includes the following functional areas:

- Customer Information System (CIS)
- Meter Data Management System (MDMS)
- Member Engagement Portal (MEP)
- Payment Processor (PP)

The objective of this RFP is to select a single-source Vendor that can provide all the above functionality in a seamlessly integrated suite that reduces integration and operation maintenance for Chugach while at the same time enhancing the overall customer services available. While the systems listed are the focus of this RFP, the Proposer should consider offering replacements for peripheral solutions if it simplifies the architecture or enhances the overall features and functionality of the solution. Implementation services include, but are not limited to; design, configuration, builds, data conversion/transfers, integration, testing, training, deployment to production, Go-Live and post Go-Live support. The Vendor and/or its preferred implementation partner must demonstrate successful implementations of their solution/s at multiple utilities, preferably cooperatives and these clients are to be referenceable.

This RFP provides details of the Vendor selection process, the scoring criteria, and provides guidance on the format of the Vendors' responses.

This RFP and all attachments are available at Chugach's Website under the following:

<http://www.chugachelectric.com> (This requires a registration to view & download).

Under tab: Inside Chugach

Under link: Bid Opportunities

Select: RFP No. 21-22 - Enterprise Solution for CIS and MDMS

All questions related to this RFP are due by 4:00 P.M., Alaska Time, Friday, October 22, 2021 and shall be submitted electronically in writing via email to [Ron Vecera@chugachelectric.com](mailto:Ron_Vecera@chugachelectric.com). Responses/clarifications to all proposal questions will be provided to all Vendors, who are registered on the Chugach website for this RFP, by close of business Friday, October 29, 2021.

Proposals are due, uploaded at Chugach's website under inside Chugach tab, Bid Opportunities link, RFP No. 21-22 - Enterprise Solution for CIS and MDMS - Submit

Technical Proposal button, no later than 4:00 P.M. Alaska Time, Friday, November 5, 2021.

Chugach reserves the right to define and waive irregularities, to accept or reject any or all proposals, in whole or part, and to reissue, withdraw, or cancel this RFP in its entirety for any reason, including to perform the work in-house, without liability of any type to Vendor, including, but not limited to, any costs associated with proposal preparation and submittal.